



October 13th, 2021

Dear Residents, Family and Staff,

We regret to inform you that Public Health has declared an Outbreak within Palisade Gardens and James Club. We have 3 confirmed positive employee Covid-19 cases within the facility. Residents will need to remain in their units until the Outbreak is declared over. The only exception is emergency medical appointments. All visitations will cease immediately, and all scheduled public space events will discontinue until further notice. Meals will continue to be delivered. Essential care providers are permitted in the building if they have proof of vaccination for an approved Covid-19 vaccine and are wearing full PPE.

We have been proactive in this situation by requesting our residents isolate in advance of the Public Health order, therefore, we could potentially be out of Outbreak on October 21st. Public Health will conduct another Covid-19 test of all residents on October 18th to ensure there are no new Covid-19 cases.

The management team and staff are working very hard through this difficult time to ensure everyone remains safe. We understand that you may be upset by this news, but we are following all the guidelines set out by public health to ensure we get through this outbreak without additional positive cases. Thank you for your understanding and patience during this difficult time.

Sincerely,

Micki Mclean

General Manager

Palisade Gardens and James Club

