



DEAR RESIDENTS AND THEIR FAMILIES, STAFF AND FRIENDS

As the cases of COVID-19 slowly begin to decrease in pockets of Canada, the government has issued new directives for retirement homes. Yesterday we received a number of updates, including news that family visits can resume as of June 18<sup>th</sup>.

We are digesting all of the information and will provide specific detail on what the new directives mean for Palisade Gardens and James Club next week, once we finalize our protocols together with direction from government and public health experts.

We know everyone is very much looking forward to seeing their loved ones and resuming daily activities, and so we ask for your patience as we finalize the safest approach for our community.

Sincerely,

Jason Mercier, Director of Operation, Retirement Life Communities Group of Companies and  
Micki McLean, General Manager, Palisade Gardens and James Club Retirement Residence