



DEAR RESIDENTS, FAMILY MEMBERS AND FRIENDS:

Across the Province of Ontario more than 200 new cases of COVID-19 were confirmed on Tuesday, the most in a single day in nearly three weeks. The majority of these new cases were found in people 39 years old and younger and can be attributed to both a backlog of reporting and what some are calling quarantine fatigue.

The increase in new cases is a serious concern for all of us here at Palisade Gardens and James Club and needs to serve as a reminder for everyone to remain extremely cautious, especially when residents are out of the home, so that we can continue to protect our community. While we're delighted residents are enjoying more relaxed protocols, including getting to socialize with friends and family, this new freedom opens our community up to increased risk and needs to be accompanied by extreme precaution.

We ask for your continued support in taking all protocols seriously. Practice physical distancing, sanitize regularly, wear your mask and keep your bubble to a maximum of 10 people you trust. Do your very best to ensure the people in your bubble are also respectful. These protocols must become a part of our life now and into the foreseeable future. Our community will always be the most vulnerable and these measures must become second nature.

Thanks again for your commitment.

Sincerely,

Jason Mercier, Director of Operations, Retirement Life Communities Group of Companies and
Micki McLean, General Manager, Palisade Gardens and James Club Retirement Residences