March 23,2022 Memo update

Dear Residents, Families and Friends

Although there have been some changes to the Covid 19 mandates within the community we would like to advise everyone that all precautions remain the same here at Palisade Gardens and James Club. Mask must continue to be worn, and testing is still required upon entry to the facility for staff and visitors.

Today, there are still approximately 30 retirement homes in an active outbreak of covid 19. Due to the fragility of our population, it is imperative that we "stay on course" for the time being. Although masking is no longer required in the public, Covid is still present. Removing a layer of protection does add greater risk of spread. We need to continue to provide a safe environment for our residents and as per the directive's masks are still required while on site as well as all other public health measures, such as social distancing and hand hygiene. We would like to strongly encourage staff, and residents to continue to take precautions while out in the community and continue to wear a mask.

A reminder to all visitors that masks are still required to be worn for the duration of the visit, including while in your loved one's suite.

We will continue to provide updates as the directive and guidance evolves.

We would like to again thank everyone for being supportive and diligent throughout the past two years of the Covid 19 pandemic.

Thank you

Micki McLean General Manager Dana Dudley Director of Care