



DEAR RESIDENTS AND THEIR FAMILIES, STAFF AND FRIENDS:

Summer is here and Palisade Gardens and James Club are now receiving guests, residents are out spending time with family and friends, hairdressers are back and many of our activities are resuming. It's been great to see everyone begin to return to new daily routines.

Still, while it might feel like we're back to normal our team continues to manage operations closely so as to ensure that everyone remains committed to physical distancing, wearing masks, practicing rigorous sanitation and adhering to all protocols while out of the home.

As a management team we're cautiously optimistic that life at Palisade Gardens and James Club can resume to this new level of normality, while continuing to operate under the pressure that our community remains one of the most vulnerable and monitoring all activities diligently. We want to ensure that if there is a second wave of the virus we're well positioned to respond quickly. That said, we're so happy that our community has some breathing room and that our residents are able to spend time together with their loved ones.

The especially good news is that our community has proven to be dedicated to the latest measures and we've found compliance with all protocols which shows the incredible trust we've established. Thanks again for everyone's dedication and commitment. We're happy to share space with each and every one of you.

Sincerely,

Jason Mercier, Director of Operations, Retirement Life Communities Group of Companies and
Micki McLean, General Manager, Palisade Gardens and James Club Retirement Residences