



DEAR RESIDENTS, FAMILIES, STAFF AND FRIENDS

We've learned that our neighbour, Legion Village, has a confirmed case of COVID-19 within their community. This news is a major concern for us here at Palisade Gardens and James Club and so we are asking everyone to be extremely cautious in your interactions at this time.

We strongly recommend that residents not take any trips outside the home and instead opt to have all items delivered to Palisade Gardens and James Club, including groceries and other essentials. Visitation inside and outside of the home is also highly discouraged at this time.

New cases of COVID-19 are up across Ontario and according to the province's latest epidemiologic summary, nearly 70 per cent of all cases involve people under the age of 40. These new cases put our community at risk, especially as people come and go within our home. The more exposure our community has to outside elements, the more likely we are to contract the virus. We must work together to limit all risk.

We cannot stress enough the importance of limiting contact with family members and the public outside of the Palisade Gardens and James Club bubble. It is critical that you remain diligent and wear a mask, wash your hands frequently and limit all contact to help prevent the spread of COVID-19 within our community. We will continue rigorous screening measures for all visitors deemed absolutely necessary. These essential guests will be subject to thorough symptom screening and temperature checks prior to entering and exiting the building.

The virus is on our doorstep and we must take every precaution available to ensure it doesn't enter. Thank you for your continued cooperation.

Sincerely,

Jason Mercier, Director of Operations, Retirement Life Communities Group of Companies, and
Micki McLean, General Manager, Palisade Gardens and James Club Retirement Residences